

# 2024 Cross-Channel Benchmark Report

**CPG Industry** 



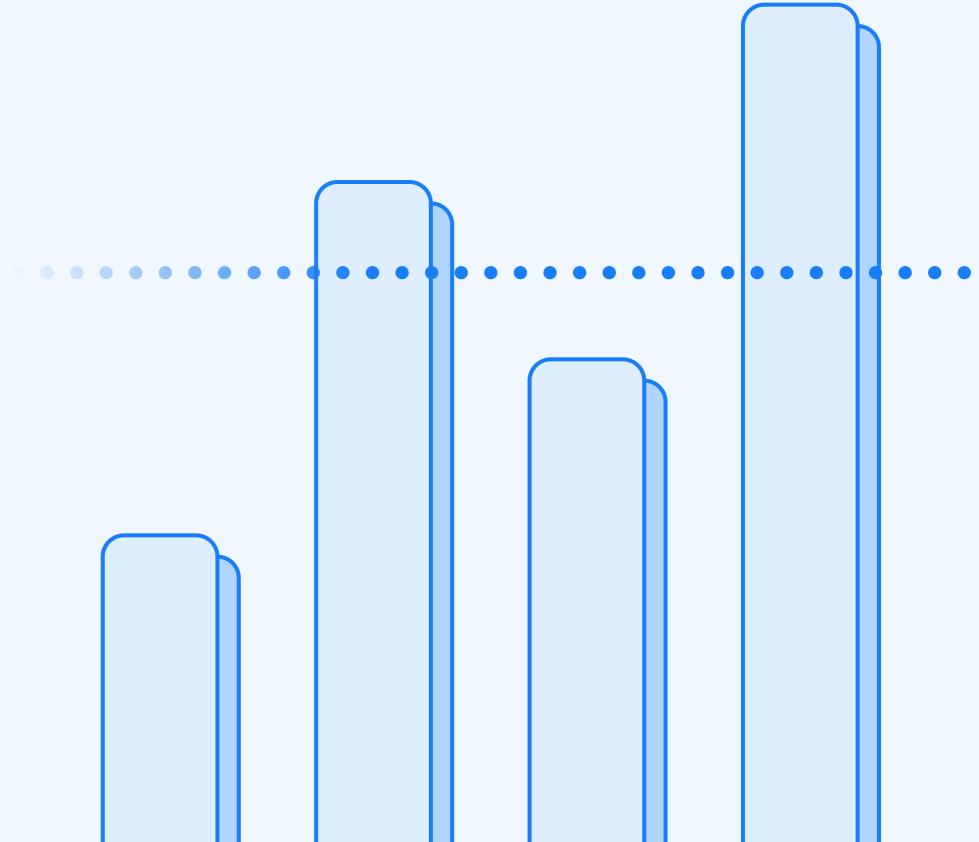












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# **Benchmarking Performance**

Given the expense and effort required to consistently produce high quality social content, it's critical that brands understand what truly resonates with their audiences to maximize ROI and achieve lasting success. While metrics like follower count and growth rate remain important, brands are looking to measures such as engagement, owned reach and posting cadence to gain a deeper understanding of how content is received. Learn why the following KPIs are critical to brands' social strategy.

## Methodology

For the H1 2024 Cross-Channel Industry Benchmark Reports, Dash Social pulled a sample of global and international companies across TikTok (n=1,073), Instagram (n=2,965) and YouTube (n=685), analyzing their activity between July 1, 2023 – December 31, 2023, to determine average performance against a predetermined set of KPIs. Content analyzed includes paid and organic content. We have included handles with a minimum of 1K followers. The results have been published in separate reports broken down into the following industries: Beauty, Fashion and Luxury, Media and Publishing, CPG, Retail, Home, Children and Baby, Wellness, B2B and Sports.

#### **Defining the CPG Industry**

CPG is the broad landscape of consumer-packaged products.



## **KPIs**

#### **Average Monthly Growth Rate**

The average number of followers added on a monthly basis.

Why It Matters: It helps brands understand the rate at which the industry is growing and how they measure up.

#### **Cross-Channel Engagement Rate**

The Cross-Channel Engagement Rate is a metric that was created to compare each platform's short-form video offering equally.

TikTok and Instagram: (Likes + Comments + Shares) / Reach.

YouTube: (Likes + Comments + Shares) / Video Views\*.

\*As Reach is not an available metric for YouTube, Video Views was used.

Why It Matters: It gives an apples-to-apples comparison of how short-form video across each platform stacks up.

#### Average Reach (TikTok and Instagram)

The average number of unique accounts that see your post.

Why It Matters: It helps brands understand the number of unique people its message reaches. This is important because it provides insight into brand awareness.

#### Average Entertainment Score (TikTok and Instagram Reels)

The Entertainment Score is a proprietary Dash Social metric and is scored against a global database of industry benchmarks.

Why It Matters: It helps brands understand how entertained its audience is by a TikTok or Reel.

#### Average Engagement Rate (TikTok and Instagram)

The average Engagement each post receives.

TikTok Engagement Rate = (Likes + Comments + Shares) / Video Views.

Instagram Engagement Rate = (Likes + Comments) / Followers.

\*This TikTok calculation differs from what is used in Dash Social's platform. Video Views is used instead of Reach in order to include brands that are not customers.

Why It Matters: It reveals whether a brand's initiatives are accelerating or slowing in growth.

#### Average Effectiveness Rate

A Dash Social metric that includes video views as a way to understand video performance.

Effectiveness Rate = Likes + Comments + Saves + Video Views / Est. Reach.

Why It Matters: It helps brands understand how posts were received by those who saw it, rather than the brand's total Followers.

#### **Average Number of Weekly Posts**

The average number of posts brands share per grouping and industry.

Why It Matters: It helps determine the right cadence for posting.

#### **Average Video Views**

The average number of views each video receives.

Why It Matters: Users watching video more often have a higher likelihood of remembering brand messages or products.

#### Average Shares

The average number of times each piece of content is shared.

Why It Matters: Shares indicate that content resonates with users and is deemed 'shareable'.

#### **Average Comments**

The average number of comments that each post receives.

Why It Matters: Comments signify community and suggest that users connect with the video.

#### Retention Rate (TikTok) and Percentage Viewed (YouTube)

The percentage of a video that people watched.

Retention Rate = average time watched / video duration.

\*This number can be over 100% if viewers rewatch a video.

Why It Matters: Understanding how long audiences stay engaged is key to figuring out what types of content work on TikTok.

# **Cross-Channel Trends**

# TikTok Remains the Most Engaging, While Instagram Continues To Offer the Greatest Reach

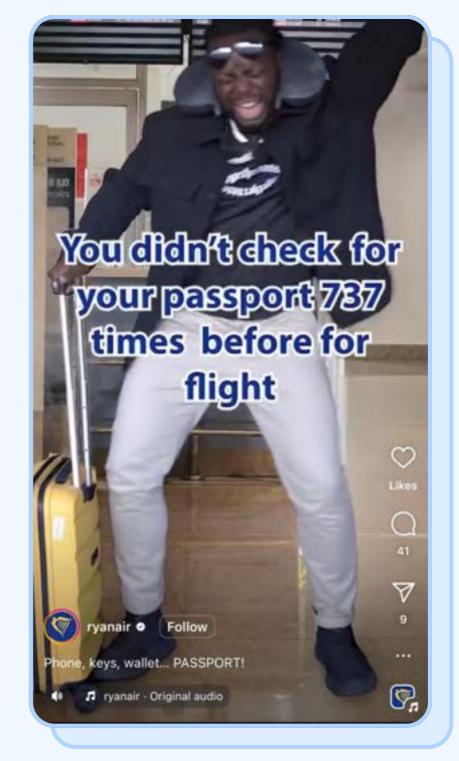
Using the Cross-Channel Engagement Rate for equal comparison, TikTok (4.6%) leads in engagement. This is followed by YouTube (3.9%) and Instagram (3.5%). Instagram continues to be the platform with the broadest reach, reaching +75% more users than TikTok.

#### Each Industry Has a Distinct Opportunity for Channels and Content

Marketers should consider the unique opportunity in their industry when planning strategies and identifying KPIs. For instance, Fashion and Luxury brands achieve the highest video views on TikTok (145K), whereas Media and Publishing entities see greater success on Instagram (227K).

#### The Greatest Opportunity for Brands Is Activating Niche Communities

On TikTok and Instagram, niche industries such as Children and Baby, Travel and Home have some of the highest growth rates, and their content is shared more despite having fewer followers. This is due to engaged communities around specific interests, which play well with algorithms. In contrast, broader industries like Beauty, Fashion and Retail face higher content saturation and competition, but can better compete by focusing on sub-communities.



@rvanair

#### **Dash Social INSIGHT**

Maximize impact by aligning with platform strengths: Use TikTok for engagement, especially in niche markets, and Instagram for reach, particularly in broad industries—tailor strategies to these dynamics for better results.



# **TikTok Trends**

#### TikTok Maintains Strong Brand Growth and Engagement

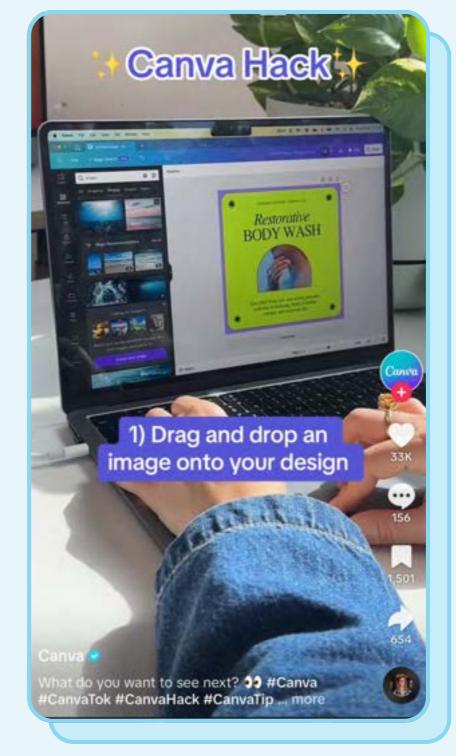
TikTok has been around for more than five years, but it is not slowing down. Brands continue to exhibit robust monthly growth (8%) and sustained engagement rate (4.1%), underscoring its lasting impact and efficacy as a marketing platform for connecting with and captivating audiences.

#### Brands With Higher Engagement Rates Attract More Followers

As an algorithm-based platform, the objective for TikTok is to make engaging content, not grow follower count. However, follower growth is one indicator that brands are succeeding. This trend can be visualized as the circle of engagement: create good content, drive engagement, gain followers, and in turn, these followers contribute to even more engagement. As a result, large brands (4.6%) outperform established (3.4%) and growing (3.4%) brands in engagement rate. Additionally, large brands (172) lead in sharability, with more shares than established (32) and growing (9) brands, highlighting their superior ability to connect with users.

## **Sports and Travel Sectors Thrive on TikTok With Rising Popularity**

The Sports (213K) and Travel (202K) industries have the highest number of video views, on average. Additionally, Sports (5.7%) has the strongest engagement rate, surpassing Media and Publishing (4.9%). Short-form video is a powerful format for brands focused on marketing entertainment and experiences.



@canv

#### **Dash Social INSIGHT**

Optimize your video content by placing the most important information within the first 30% of the video, as this is the average portion users watch.



# Instagram Trends

#### Effectiveness Rate Highlights Brands' Opportunity on Instagram

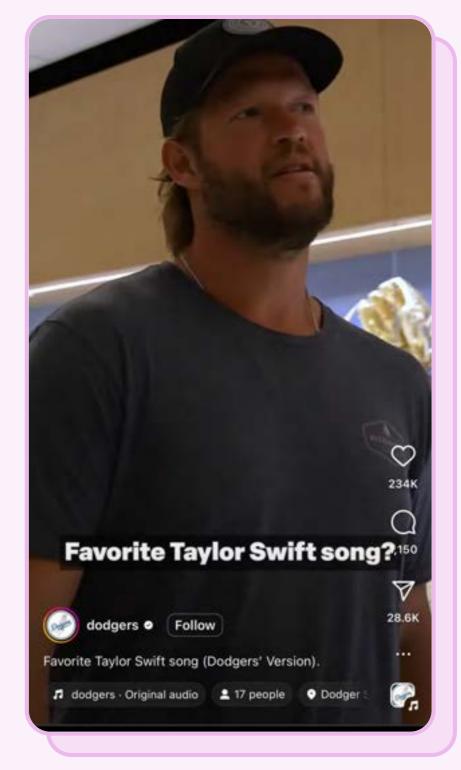
Effectiveness Rate, which captures saves, reach, and video views, reveals that user engagement remains robust, with a 4% increase compared to six months ago, even amidst slowing follower growth rates and engagement rates. The way that audiences engage with brands on Instagram is changing, rather than slowing down.

#### **Reels Continues to Offer Untapped Potential**

Static and carousel content outperform Reels with a +57% higher reach and a slightly better engagement rate (0.4% vs. 0.3%). This suggests that brands are more adept at engaging users through static content. Yet, this also presents an opportunity for brands to delve into the less saturated Reels space, potentially broadening their impact.

# The Sports Industry Surpasses Media and Publishing as the Top-Performing Industry on Instagram

On average, Sports brands dominate across several metrics, including engagement rate (0.9%) and follower size (25.2M). Sports, teams and athletes come with pre-existing fanbases, demonstrating the role community plays in social media success.



@canv

#### **Dash Social INSIGHT**

Dash Social's latest <u>Social Media Trends</u> report reveals creators drive high engagement, organic content fosters brand loyalty, and paid content expands brand awareness—tailor content specifically to the customer lifecycle for maximum impact.



# YouTube Trends

#### Posting Regularly Correlates to Subscriber Growth

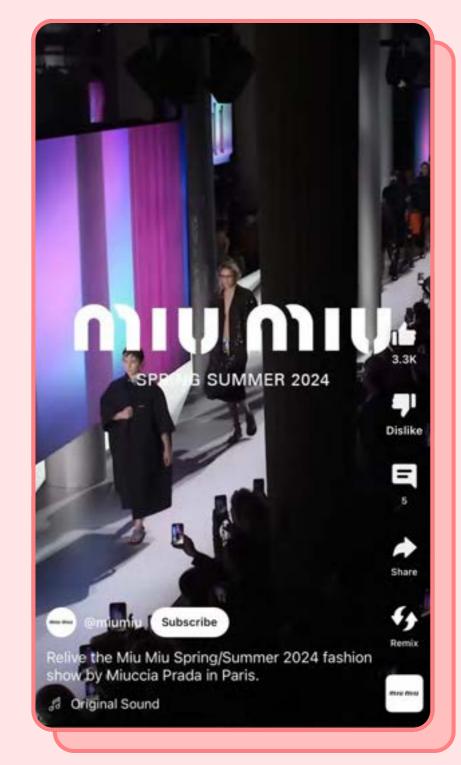
The brands with the highest subscriber counts post much more regularly than smaller brands. This emphasizes how YouTube audiences reward brands that engage with them regularly, and a regular cadence of content plays a key role in sustained growth.

## Long-Form Content Excels in Video Views, Shorts in Engagement

On average, long-form content (On-Demand videos) receives higher video views (+48%), while Shorts receive a higher cross-channel engagement rate (+8%) and a higher number of likes (+89%). This insight helps guide strategy to leverage Shorts for engagement while On-Demand could be better suited for increasing brand visibility.

#### The Sports Industry Dominates in YouTube Engagement

The passionate fan base of the sports industry leads to the highest average number of likes on YouTube, with sports channels amassing an average of 3.9K likes per video. Sports exists at the intersection of community and entertainment, and brands from all industries should seek to foster these two engagement patterns to see better results.



@miumiu

#### **Dash Social INSIGHT**

On average, users watch 73% of YouTube videos. YouTube's format encourages extended watching with detailed content, whereas TikTok's quick snippets foster shorter viewing sessions.



#### Overall Comparison of TikTok, Instagram and YouTube **♂** TikTok O Instagram YouTube Avg. Followers/Subscribers 335.3K 2.2M 700.3K 7.7%\* 0.7% **1.2**% Avg. Monthly Follower/Subscriber -32% -52% **Growth Rate** 5 9 6 Avg. Weekly Posts 9 6 4.6%\* 3.5%\* 3.9%\* Avg. Cross-Channel +14% -6% +6% **Engagement Rate** 99.9K\* 174.8K\* Reach is not available through Avg. Reach **Dash Social** -4% \*Customer data only Compared to six months prior

## **Overall Comparison of TikTok, Reels and Shorts**

	<b>†</b> TikTok	Instagram Reels	YouTube Shorts
Avg. Weekly Posts	<b>5</b>	<b>4</b>	<b>4</b>
	5	4	3
Avg. Cross-Channel	<b>4.6%*</b>	<b>3.0%*</b>	<b>4.0%*</b>
Engagement Rate	-6%	+7%	+3%
Avg. Video Views	130.9K	122.8K*	<b>69.2K</b>
	-7%	-10%	-16%
wg. Reach	99.9K*	117.1K*	Reach is not available through
	-11%	-10%	Dash Social
Avg. Shares	<b>111</b>	<b>301</b>	<b>47</b>
	-25%	-4%	- <b>4</b> %

Cross-Channel Engagement Rate is a metric designed specifically for this report. It allows for an equal comparison across TikTok, Instagram and YouTube by applying the same calculation across all three platforms.

Calculation: TikTok and Instagram = (Likes + Comments + Shares) / Reach | YouTube = (Likes + Comments + Shares) / Video Views



# CPG Brands Succeed at Connecting With Audiences

The CPG industry has experienced a decrease in video views on TikTok, contrasted by a rise in engagement rate. While video views on both TikTok and YouTube have declined over the past six months, Instagram's performance has remained stable. Despite the reduction in views, TikTok's engagement rate has notably increased.

#### 

This industry continues to stand out on TikTok, holding the third-highest follower count (453K) while effectively engaging (4.4%) and entertaining (3.7) its audience. Brands have cultivated a strong brand voice that bridges the gap between everyday products and compelling content, demonstrating the power of creative storytelling in connecting with customers.

#### O CPG Brands Continue To Be Leaders in Entertainment

CPG brands' ability to be agile, engage in trends and lean into their unique brand voice continues to benefit their content strategy. Leading in Entertainment Score, which has grown to 4.6 year-over-year, the industry shows its content resonates well with audiences. While this industry posts less on average (3 static, 2 Reels weekly), the consistency of content works for these brands as the engagement rate is stable at 0.3%.

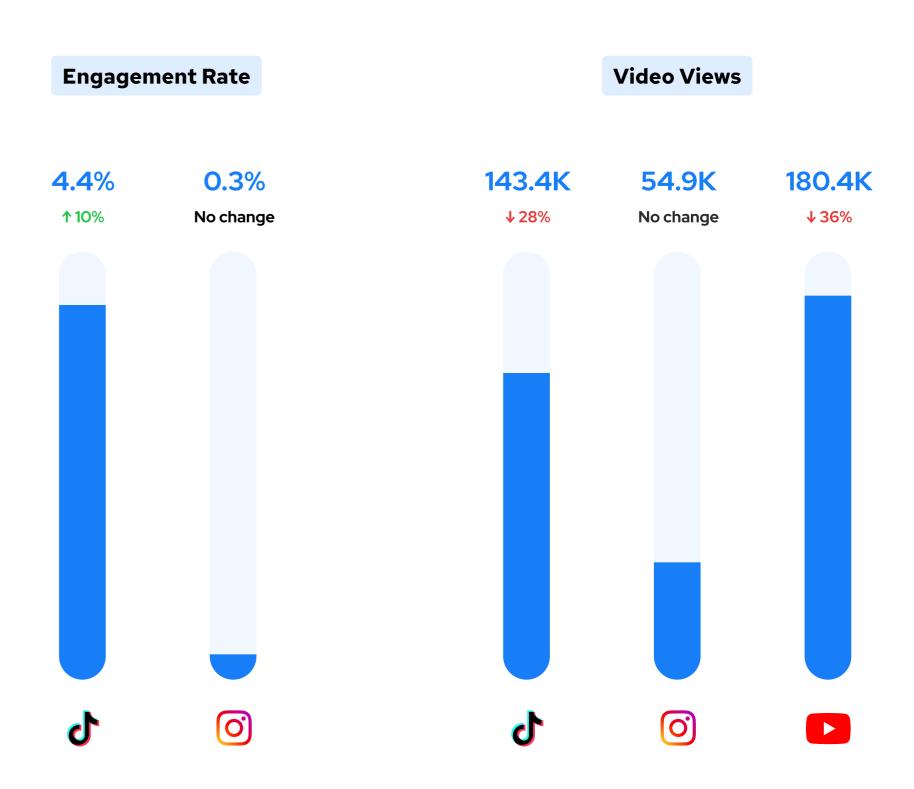
#### Leaders in Video Views, With Potential To Boost Viewer Engagement

The Consumer Packaged Goods (CPG) industry leads with the highest average video views at 180K but falls short in engagement, evidenced by fewer likes and shares and a 62% view percentage. This indicates that while the industry attracts viewers, there's an opportunity to boost retention and interaction through more engaging content.

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# **Average CPG Engagement Rate and Video Views**

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Percentage change compared to six prior

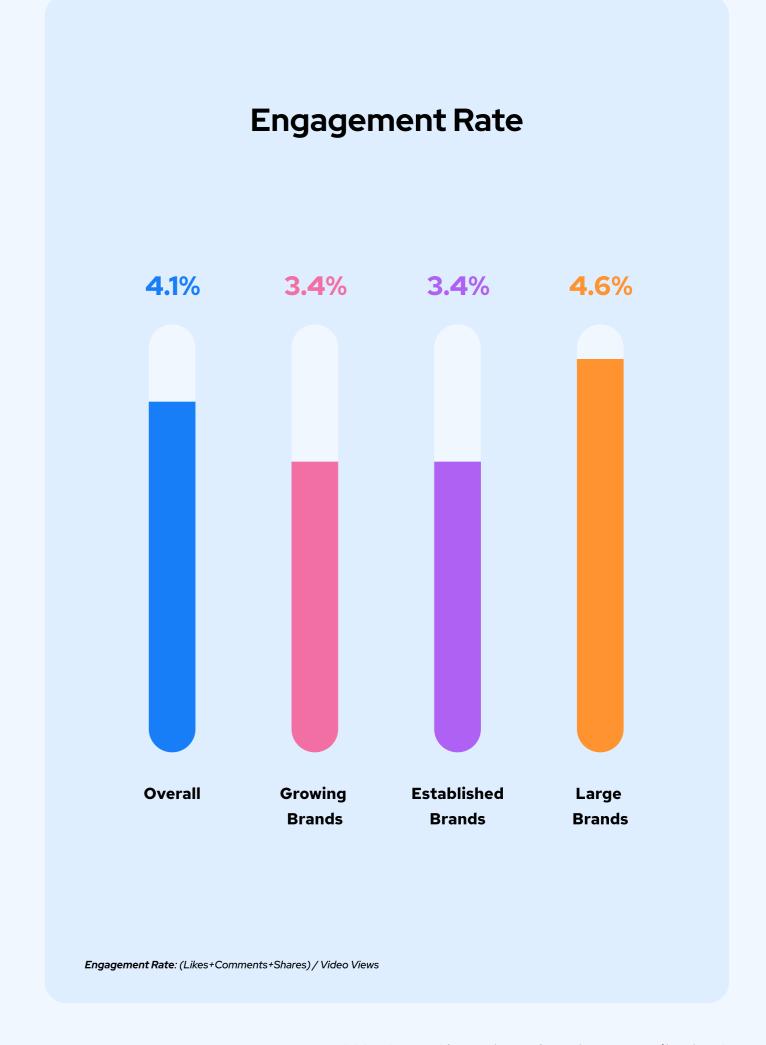
# TikTok







	Follower Count	Weekly Posts	Monthly Follower Growth Rate*	Video Views	Shares	Reach*	Entertainment Score*
Overall	335.3K	5	7.7%	130.9K	111	99.9K	3.6
<b>Growing Brands</b> (0 – 11.5K Followers)	4.1K	3	13.1%	12.7K	9	9.7K	3.4
Established Brands (11.5K – 110K Followers)	46.1K	4	<b>7.4</b> %	64.4K	32	45.5K	3.2
Large Brands (110K+ Followers)	804K	7	4.1%	189.1K	172	148.1K	3.9



\*Customer data only





	CPG	Beauty	Retail	Fashion and Luxury	Home	Media and Publishing	Children and Baby	В2В	Wellness	Sports	Travel
Follower Count	452.7K	317.5K	216.9K	233.1K	131.6K	564.3K	183.3K	137.1K	127.7K	1.1M	243.2K
Weekly Posts	3	5	5	4	3	8	3	2	4	4	3
Monthly Follower  Growth Rate*	6.0%	7.3%	6.1%	6.0%	5.9%	11.3%	8.2%	**	14.6%	**	7.9%
Video Views	143.4K	103.5K	134.3K	144.9K	84.4K	145.2K	131.6K	133.9K	75.4K	212.6K	201.8K
Shares	112	55	58	55	85	226	102	102	38	195	161
Reach	116.6K	85.4K	94.4K	105.3K	56.3K	124K	64.1K	**	36.4K	**	93.2K
Entertainment Score*	3.7	3.7	3.3	3.3	3.5	3.9	3.4	**	3.1	**	3.5
Engagement Rate	4.4%	4.1%	3.3%	3.3%	4.1%	4.9%	3.5%	4.4%	3.3%	<b>5.7</b> %	4.1%

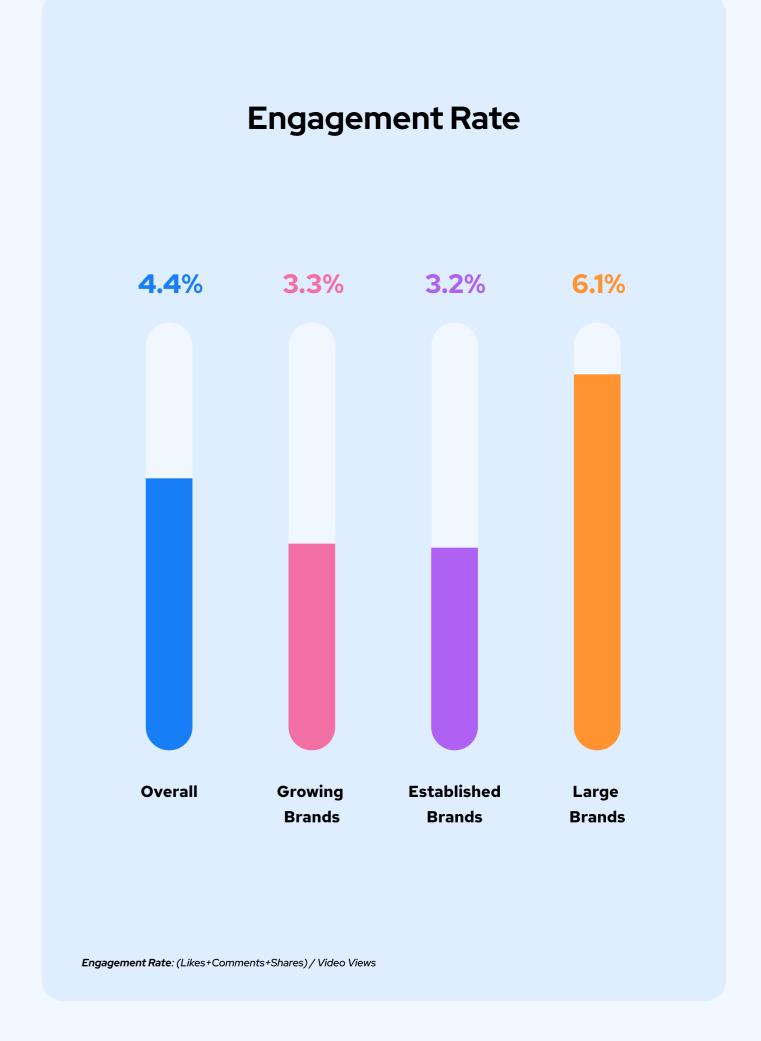
\*Customer data only
\*\* Limited data available





# **CPG Brands Industry-Wide**

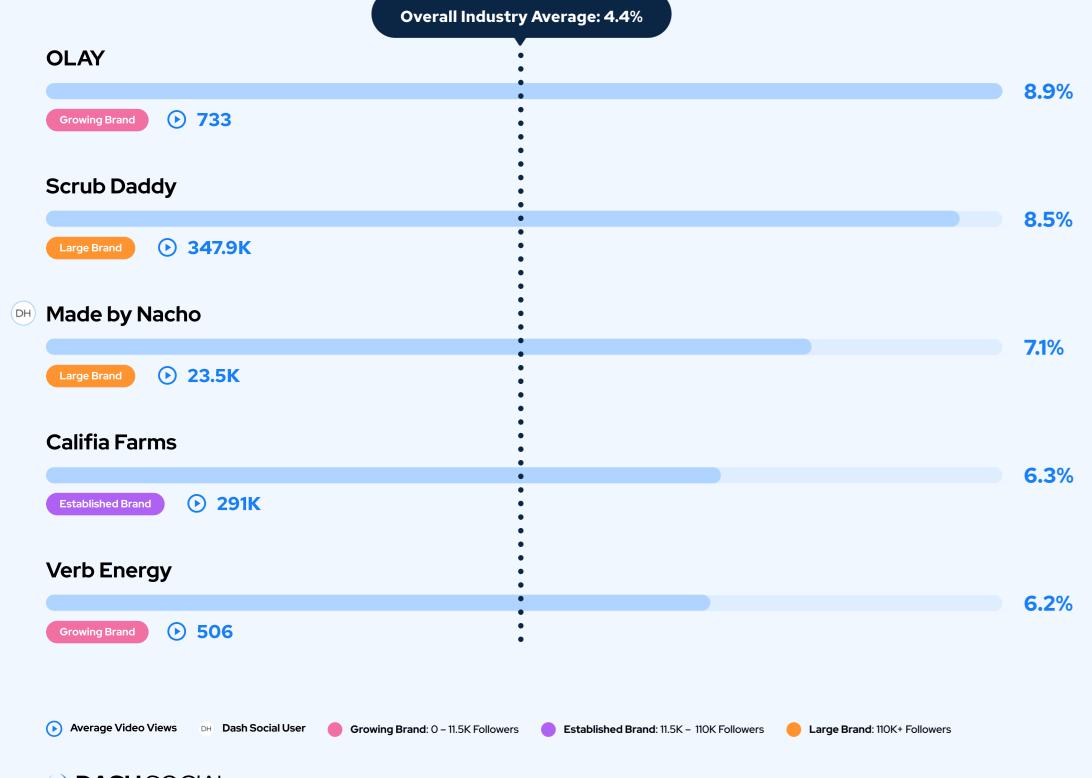
	Follower Count	Weekly Posts	Monthly Follower Growth Rate*	Video Views	Shares	Reach*	Entertainment Score*
CPG Overall	452.7K	3	6.0%	143.4K	112	116.6K	3.7
<b>Growing Brands</b> (0 – 11.5K Followers)	4.1K	3	7.1%	2.7K	2	2.3K	3.9
Established Brands (11.5K – 110K Followers)	45.3K	3	8.0%	96.8K	30	76.8K	3.2
Large Brands (110K+ Followers)	1.2M	4	1.6%	256K	246	236.6K	4.1



\*Customer data only



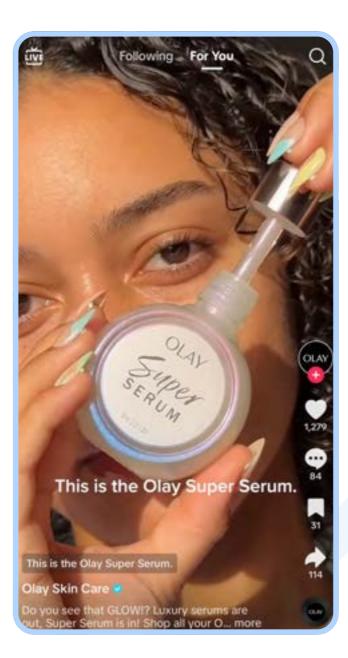
# Top CPG Industry Performers by Engagement Rate



# **Deep Dive Into Top Performing CPG Brand**

# **OLAY**

Olay accomplishes high engagement on TikTok with its relatable lo-fi content that resonates well with the platform's predominantly younger audience.



Olay outperforms the average engagement rate for CPG, Food and Beverage brands by +102%.

# Winning Formulas for Creating Entertaining TikTok Content



By focusing on the fun and playful aspect of its low-sugar candy, Smart Sweets earns a high Entertainment Score on TikTok. Its use of bright, colorful visuals and snackable content appeals to TikTok audiences who are health-conscious snack lovers.

# **Entertainment Score: 7.7/10**

Compared to the CPG Industry average of 3.7, and Smart Sweets' own average of 5.5.

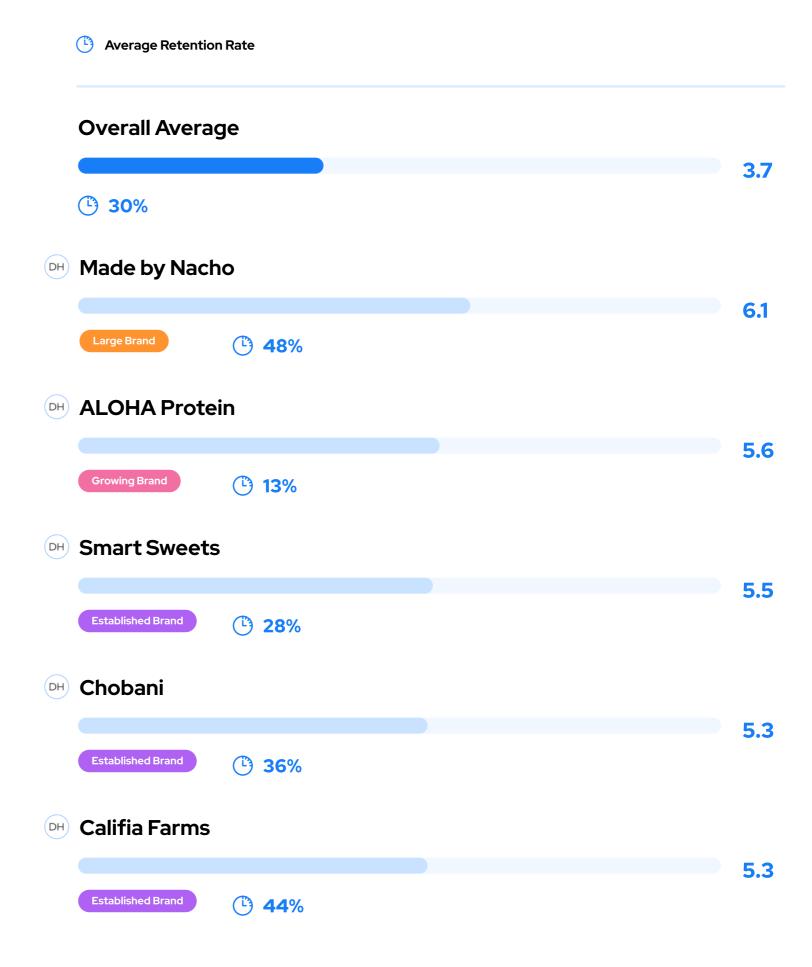
**Retention Rate: 98%** 

Compared to the CPG Industry average of 30%, and Smart Sweets' own average of 28%.



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# Top CPG Industry Performers by Entertainment Score



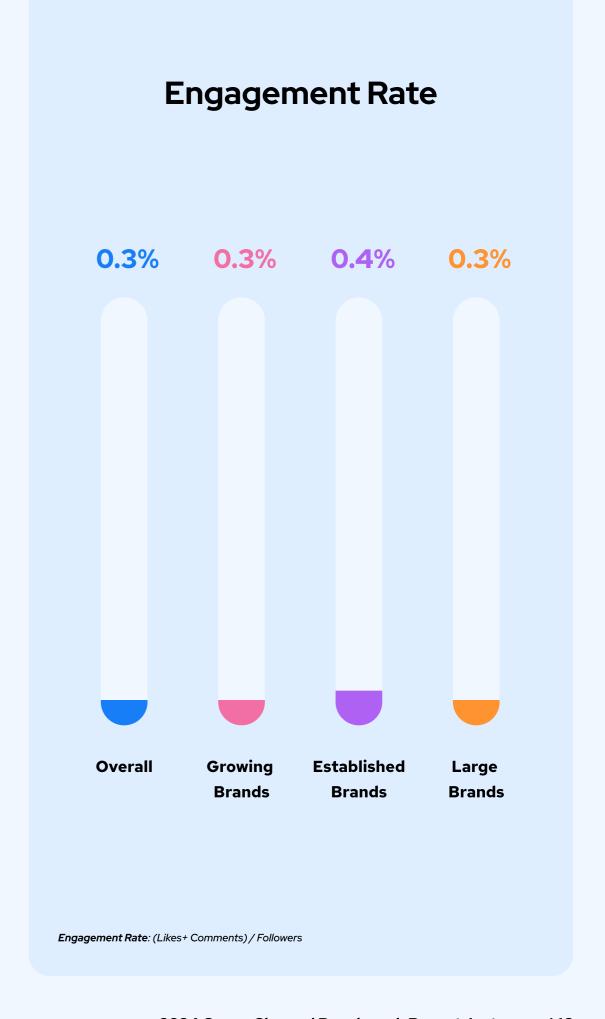
# Instagram







	Follower Count	Weekly Posts (Reels)	Weekly Posts (Carousel and Image)	Monthly Follower Growth Rate	Reach*	Entertainment Score* (Reels)	Effectiveness Rate*	Shares*
Overall	2.2M	4	5	0.7%	174.8K	3.9	15.3%	301
<b>Growing Brands</b> (0 – 190K Followers)	87.5K	2	3	0.9%	10.2K	3.8	20.4%	34
Established Brands (190K – 1.1M Followers)	496.5K	3	4	0.7%	45K	3.6	19.0%	161
Large Brands (1.1M+ Followers)	7.6M	6	9	0.6%	359.7K	4.4	9.9%	578



\*Customer data only



	CPG	Beauty	Retail	Fashion and Luxury	Home	Media and Publishing	Children and Baby	B2B	Wellness	Sports	Travel
Follower Count	1.8M	2.7M	3.8M	4M	966K	6.3M	1.1M	416.7K	711.7K	25.2M	1.6M
<b>Weekly Posts</b> (Reels)	2	7	4	3	2	9	2	2	3	6	2
Weekly Posts (Carousel and Image)	3	5	5	6	4	16	4	2	3	10	4
Monthly Follower Growth Rate	0.7%	0.8%	0.6%	0.7%	0.7%	0.8%	0.8%	1.2%	0.8%	0.9%	1.0%
<b>Shares*</b> (Reels)	214	113	128	122	262	731	483	**	236	**	376
Entertainment Score* (Reels)	4.6	4.2	3.1	3.4	3.1	4.5	3.0	**	2.9	**	4.8
Reach*	63.9K	83.2K	67.9K	81.2K	<b>74K</b>	341.6K	46.1K	**	50.3K	**	<b>75.6K</b>
Effectiveness Rate*	17.8%	17.0%	12.4%	10.7%	13.4%	14.8%	<b>17.1</b> %	**	18.3%	**	18.6%
Engagement Rate	0.3%	0.2%	0.2%	0.2%	0.2%	0.4%	0.2%	0.4%	0.2%	0.9%	0.4%

\*Customer data only
\*\* Limited data available

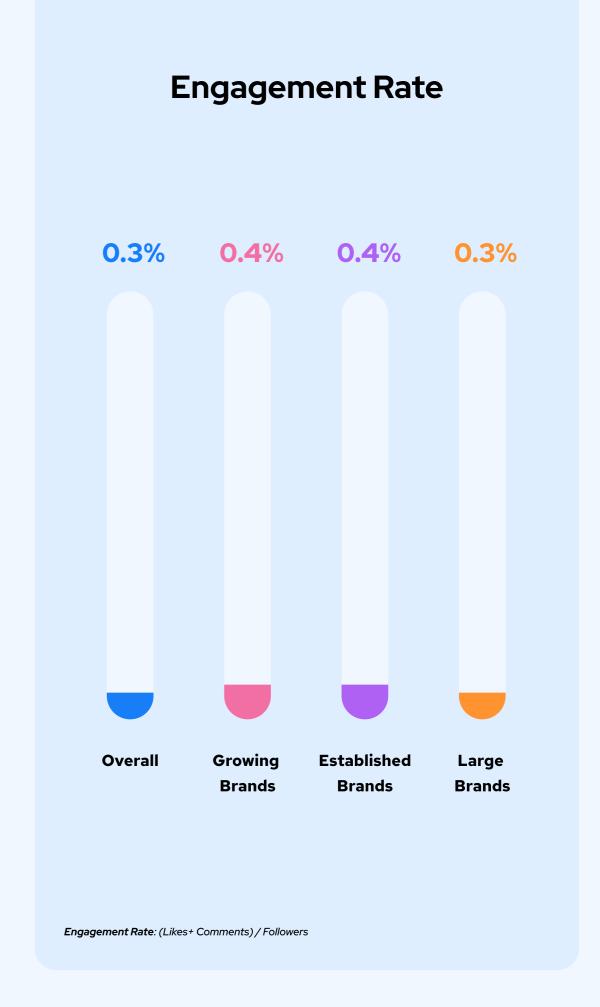
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# **CPG Brands Industry-Wide**

	Follower Count	Weekly Posts (Reels)	Weekly Posts (Carousel and Image)	Monthly Follower Growth Rate	Shares*	Entertainment Score* (Reels)	Reach*	Effectiveness Rate*
CPG Overall	1.8M	2	3	0.7%	214	4.6	63.9K	17.8%
<b>Growing Brands</b> (0 – 190K Followers)	99.9K	2	2	0.8%	28	4.8	6.5K	16.8%
Established Brands (190K – 1.1M Followers)	554.9K	2	2	0.7%	235	4.4	38.2K	21.7%
Large Brands (1.1M+ Followers)	5.1M	4	5	0.8%	976	4.6	287K	9.7%

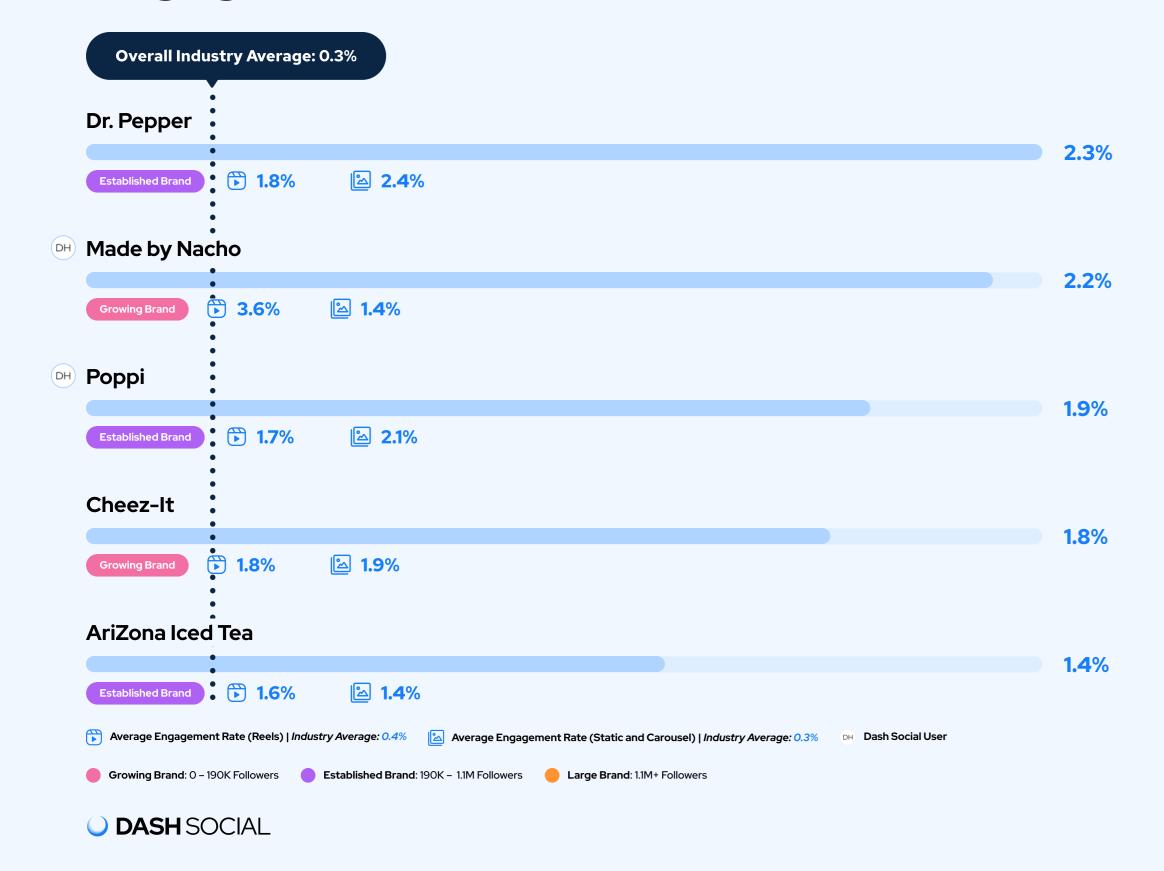


\*Customer data only



# **O** AVERAGE Engagement RATE AND INDUSTRY LEADERS

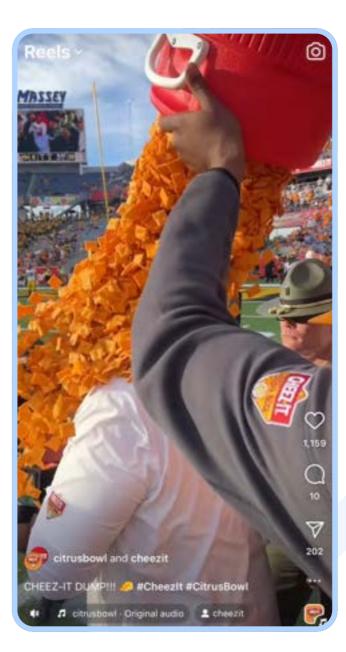
# Top CPG Industry Performers by Engagement Rate



# **Deep Dive Into Top Performing CPG Brand**



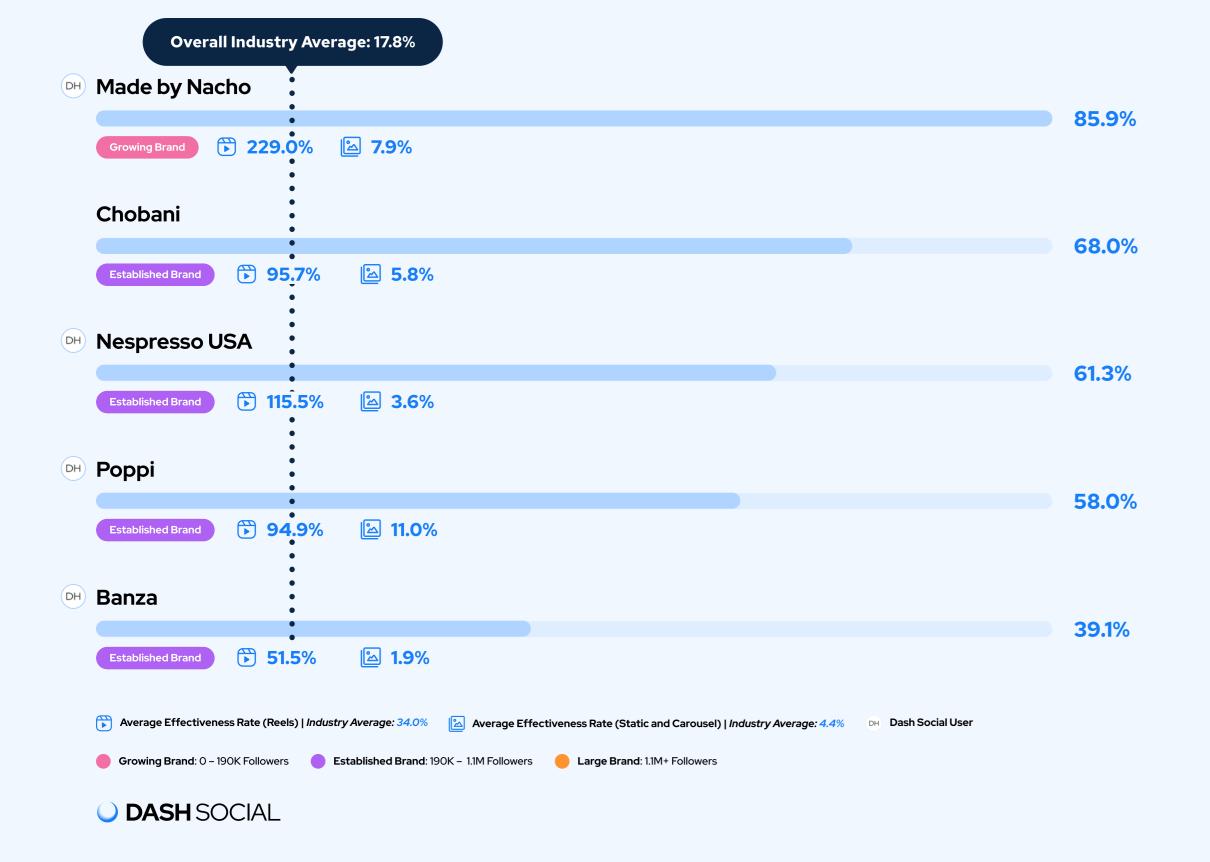
Cheez-It excels on Instagram with its humorous approach to events and delicious recipes, showcasing its snack variety in relatable, everyday contexts.



Cheez-It outperforms the average engagement rate for CPGbrands by +500%.



# Top CPG Industry Performers by Effectiveness Rate



# **Deep Dive Into Top Performing CPG Brand**



Made By Nacho, a cat food brand founded by celebrity chef Bobby Flay, continues to excel on Instagram by combining high-quality product imagery with educational content about cat health and nutrition.



Made By Nacho outperforms the average Effectiveness Rate for CPG brands by +383%.



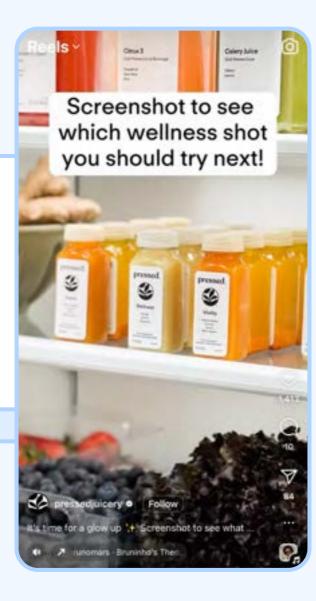
# Winning Formulas for Creating Entertaining Reels Content

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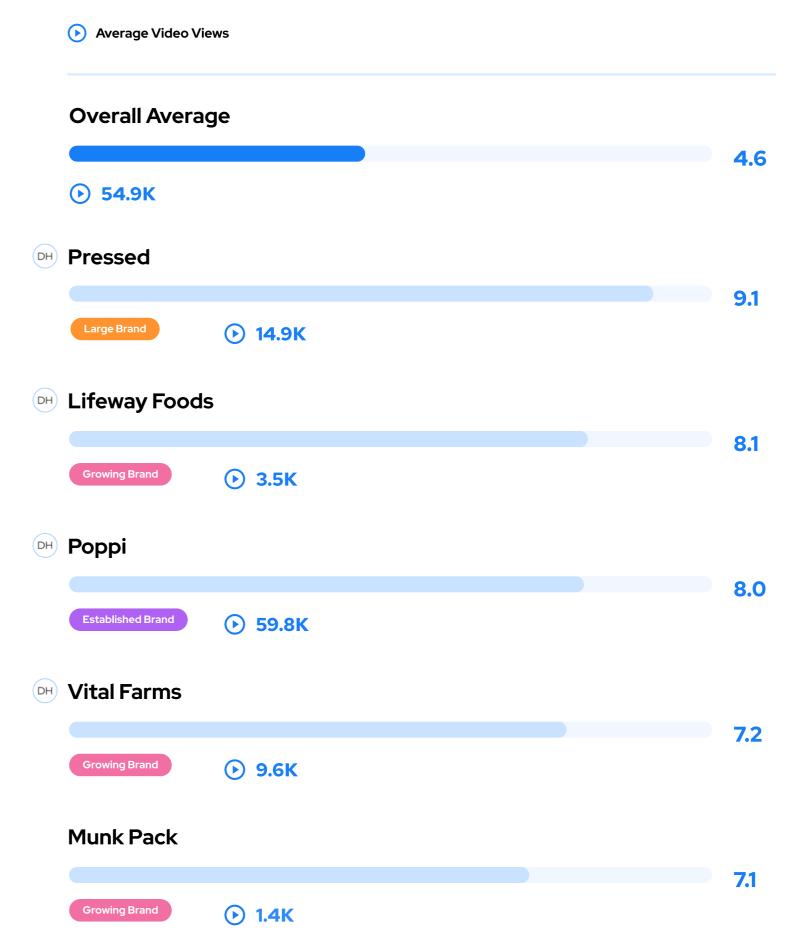
Pressed Juicery receives a high Entertainment Score on Instagram with a content strategy backed by vibrant imagery and health-focused messaging, aligning well with the platform's audience that values wellness and clean eating.

**Entertainment Score: 9.3/10** 

Compared to the CPG Industry average of 4.6, and Pressed Juicery's own average of 9.1.



# Top CPG Industry Performers by Entertainment Score (Reels)



# YouTube





## **AVERAGE** youtube Performance

# **Across All Industries**

	Subscriber Count	Weekly Videos	Monthly Follower Growth Rate	Likes*	Shares*	Percentage Viewed*
Overall	700.3K	6	1.2%	1.8K	76	73%
<b>Growing Brands</b> (0 – 20K Followers)	5.4K	3	1.8%	96	6	83%
Established Brands (20K – 150K Followers)	67.5K	4	0.6%	318	21	<b>79</b> %
Large Brands (150K+ Followers)	2.5M	15	0.8%	2.6K	143	64%









	CPG	Beauty	Retail	Fashion and Luxury	Home	Media and Publishing	Children and Baby	В2В	Wellness	Sports	Travel
Subscriber Count	826.6K	104.2K	319.8K	160.3K	87.7K	3.2M	461.1K	172.3K	185.4K	1.6 <b>M</b>	127K
Weekly Videos	4	8	6	4	3	25	3	3	4	17	3
Monthly Follower Growth Rate	1.1%	1.2%	0.7%	1.4%	<b>1.7</b> %	1.0%	1.8%	0.7%	1.1%	0.6%	2.6%
Likes*	2.9K	565	342	425	159	2.2K	370	211	145	3.9K	115
Shares*	39	17	12	14	38	157	7	2	42	25	20
Percentage Viewed*	<b>62</b> %	86%	<b>76</b> %	86%	<b>73</b> %	58%	<b>76</b> %	**	**	**	**
Video Views	180.4K	49.7K	109.1K	87K	70.8K	96.8K	55.3K	56.2K	43.8K	110.5K	63.1K

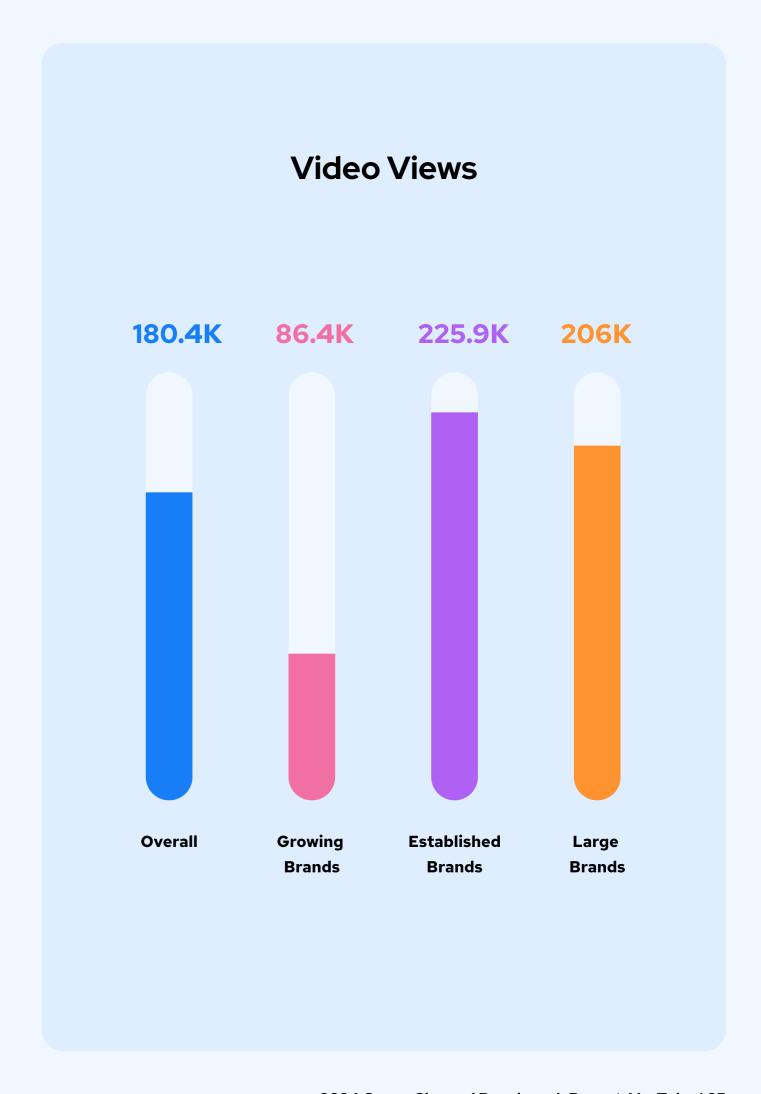
## **AVERAGE** youtube Performance

# **CPG Brands Industry-Wide**

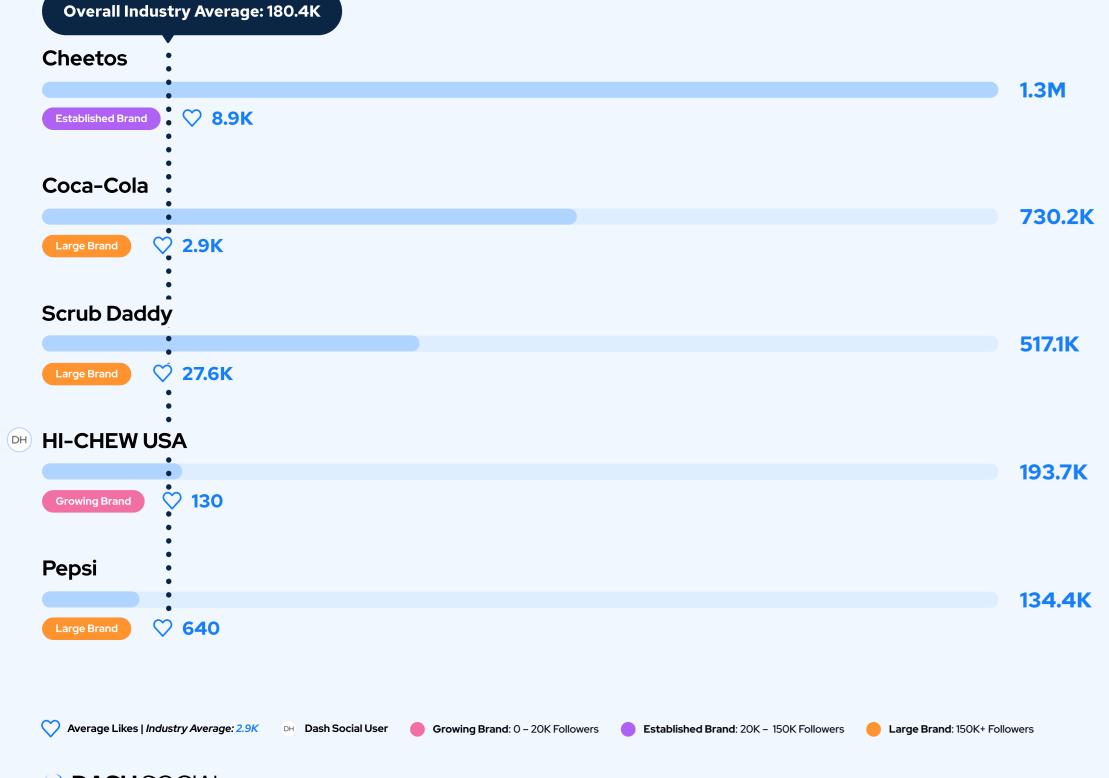
	Subscriber Count	Weekly Videos	Monthly Follower Growth Rate	Likes*	Shares*
CPG Overall	826.6K	4	1.1%	2.9K	39
Growing Brands (0 – 20K Followers)	6.7K	3	1.7%	277	14
Established Brands (20K – 150K Followers)	60.7K	1	0.5%	202	36
Large Brands (150K+ Followers)	2.9M	6	0.8%	4.6K	94

\*Customer data only





# Top CPG Industry Performers by Overall Video Views



# **Deep Dive Into Top Performing CPG Brand**



Cheetos garners high video views on YouTube with its creative commercials and entertaining product campaigns, often featuring its iconic mascot, Chester Cheetah.

Cheetos outperforms the average video views for CPG brands by +621%.



# Top CPG Industry Performers by Shorts Video Views





# **Deep Dive Into Top Performing CPG Brand**



Scrub Daddy masters YouTube Shorts by showcasing the versatility and effectiveness of its cleaning products in fun, visually engaging ways, always with comedic undertone.



Scrub Daddy outperforms the average Shorts video views for CPG brands by +455%.

# What We Can Learn From CPG Brands' Strategies

#### Leverage the Power of Creators and Celebrities

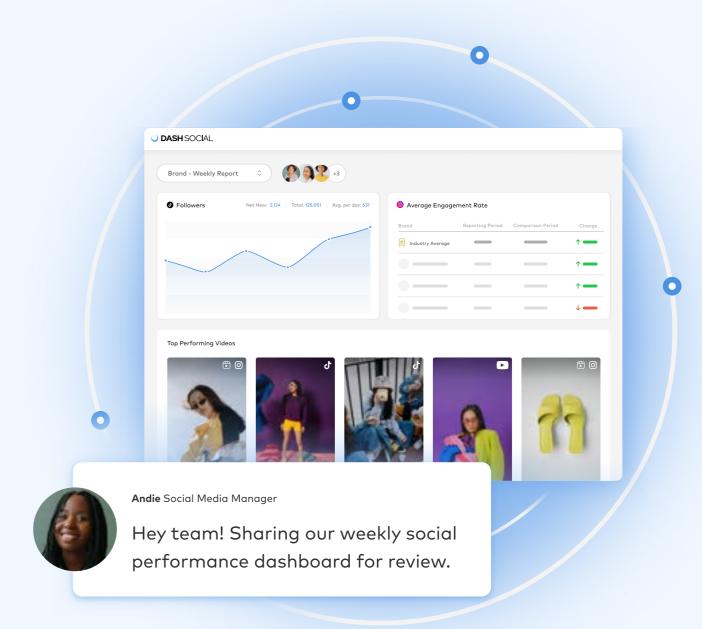
Social media users are far more likely to engage with content featuring trusted creators, particularly celebrities. UGC functions as both peer-to-peer entertainment and a testimonial, and it offers the opportunity for brands to expand their algorithmic reach when shared by creators.

## **Embrace Creativity and Authenticity**

Stand out by sharing content that can only come from your brand. Simple, lo-fi strategies, as well as partnerships with creators, contribute to building a strong and authentic brand identity on social media.

## **Be Inspired By Entertainment**

The best way to increase your Engagement Rate is to foster lively conversations amongst your community. Brands that are doing this well are sharing thought-provoking content, turning their feeds into vibrant spaces for engagement and interaction.





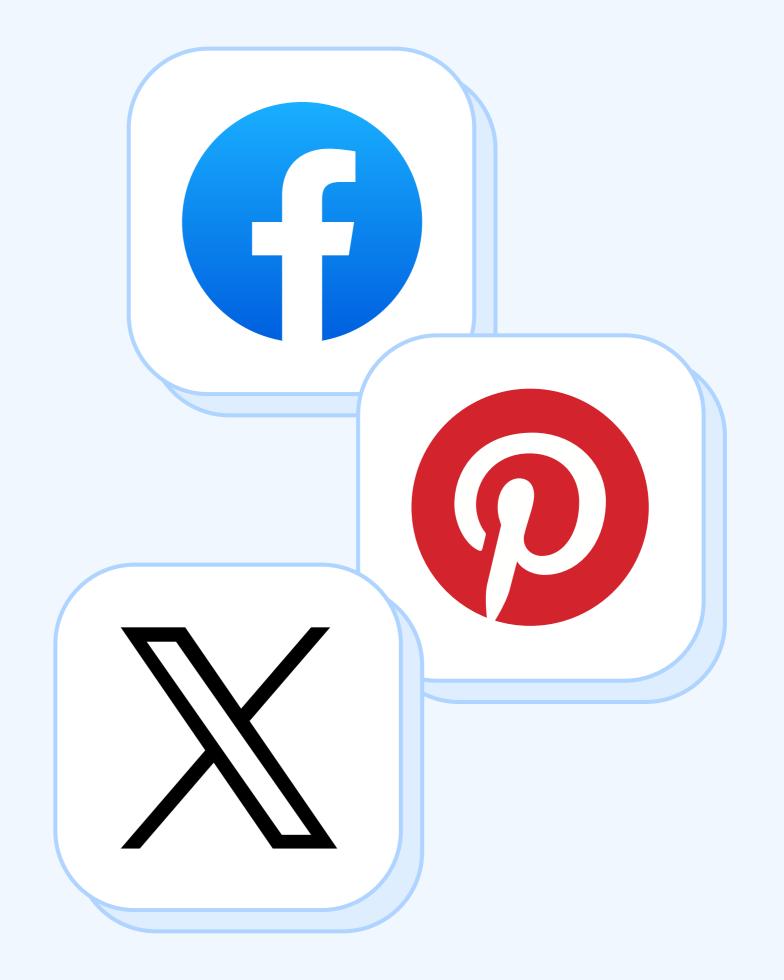
# **Outsmart Social**

Dash Social is a social media management platform that equips brands with intelligence and speed to stay ahead of the curve. Through its sophisticated cross-channel insights and workflow tools, Dash Social enables brands to create content that entertains, engages and drives consistent business results. To discover how Dash Social is empowering brands to outsmart social, visit dashsocial.com.



At a Glance

# Facebook, Pinterest and X

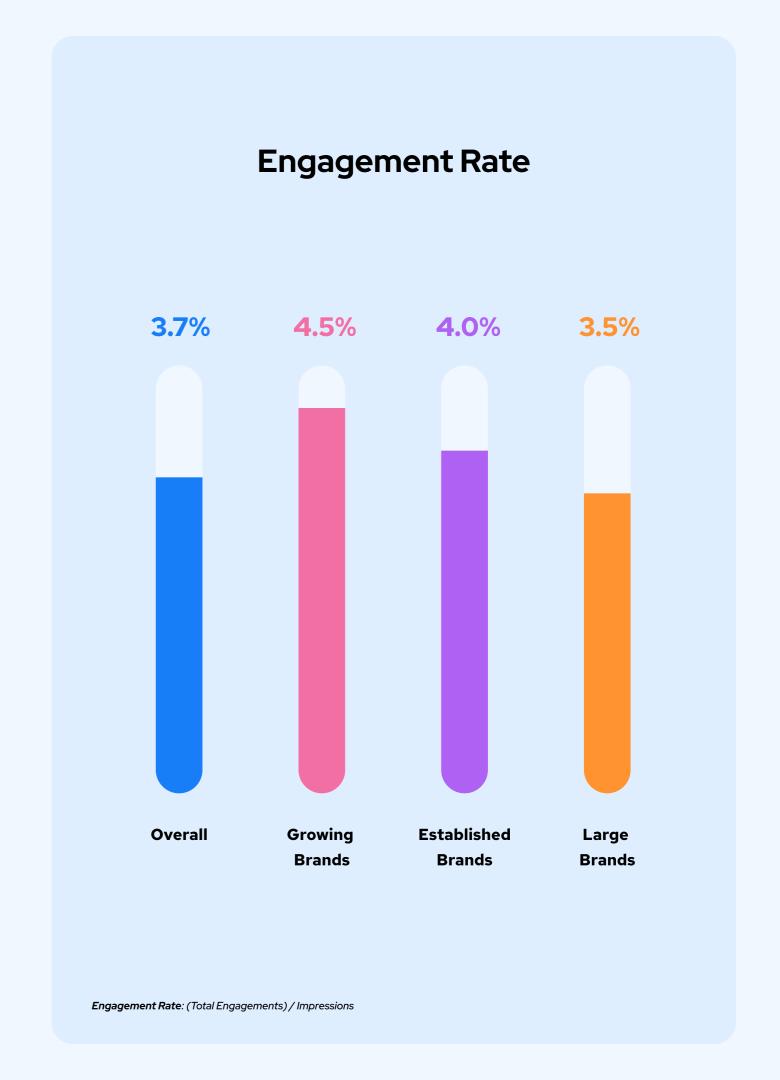




	Follower Count	Weekly Posts	Monthly Growth Rate	Reach	Effectiveness Rate
Overall	956K	9	0.5%	65.2K	8.3%
<b>Growing Brands</b> (0 – 100K Followers)	31.1K	3	1.1%	<b>6K</b>	12.3%
Established Brands (100K – 850K Followers)	326.3K	7	0.3%	26.6K	9.1%
Large Brands (850K+ Followers)	3.6M	22	0.1%	91.1K	7.4%

Customer data only



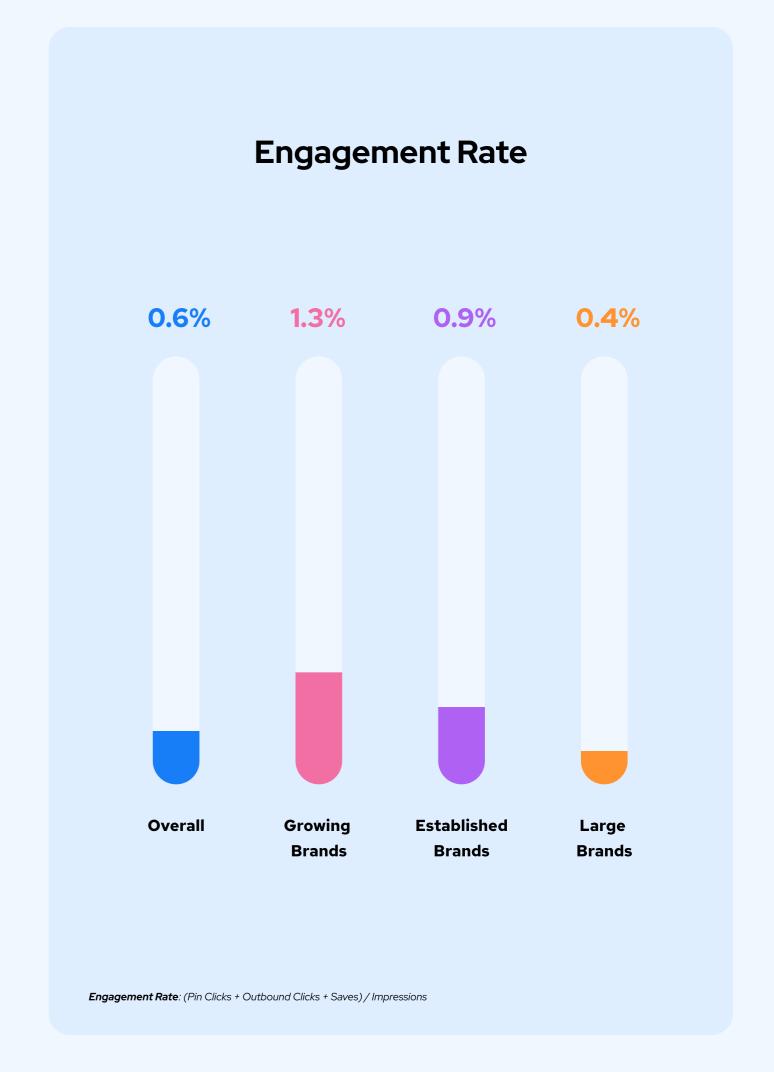




	Follower Count	Weekly Posts	Monthly Follower Growth Rate	Impressions	Video Views
Overall	233.7K	22	1.8%	3.3K	2.7K
<b>Growing Brands</b> (0 – 8K Followers)	2.6K	7	4.3%	1.1K	1K
Established Brands (8K – 105K Followers)	36.3K	14	1.2%	2.4K	2.4K
Large Brands (105K+ Followers)	733.9K	40	0.4%	3.6K	3.9K

Customer data only





# X AVERAGE X PERFORMANCE

# **Across All Industries**

	Follower Count	Weekly Posts	Monthly Follower Growth Rate	Impressions	Likes	Total Engagements	Retweets
Overall	716.1K	51	0.2%	16.7K	41	455	13
<b>Growing Brands</b> (0 – 12.5K Followers)	5K	8	0.5%	648	4	19	2
Established Brands (12.5K – 200K Followers)	68K	23	0.1%	4.4K	27	154	12
Large Brands (200K+ Followers)	2.2M	126	0.1%	21.6K	45	546	13

Customer data only



